



# Parent & Carers feedback -Play & Leisure in Warrington

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WARRINGTON PARENTS & CARERS - JUNE 2018

Have your say about SEND today...

### **So, what is working well in Play & Leisure in Warrington?**

- Services such as Sport Works, Wolf Print and Playability are great services for our children and young people to access at weekends and in the holidays.
- NAS is a great support service to parents and carers of children and young adults with or without an ASD diagnosis, parents/carers are expressing their appreciation for the ongoing training and support provided at NAS's regular meetings.
- Parents and Carers are embracing WarrPAC and making the most of coffee mornings and chat and play sessions etc. They feel their voice is being heard whilst also offering a comfortable friendly and enjoyable environment for themselves and their children/young adults to meet and socialise. Just for Dads group is taking off and receiving amazing feedback. Mindfulness sessions for mums/carers have also been very well received.

### **What are the current burning issues about Play & Leisure in Warrington?**

#### ***(What do our parents and carers want/need?)***

- There have been some issues with allocation and availability of sessions at Playability along with some difficulties in communication between parents and staff. This has been raised as a serious and ongoing issue and moves are already being made to resolve these issues.
- All services need to be better advertised, information sharing needs to improve across services. WarrPAC and all play and leisure providers are collaborating effectively to bridge gaps in provision by way of The Inclusive Play & Leisure Forum. Local health, social care and education service providers could be more active in signposting parents and carers to all available services.
- As ever more funding/places for Sports Works would be great as there is a long waiting list.
- Previously PMLD groups needed more provision, this is now improving with the addition of the pan disability rugby and football sessions, WA4 Club, socials at the sensory centre and Buddy up schemes etc.

### **How do we know?**

At each of our parent participation events we ask our parents and carers to give us some feedback on the services they are currently accessing or trying to access in Warrington. We encourage our parents and carers to provide us with positive feedback about services which they are finding helpful. We also ask them to tell us about any issues/difficulties they are experiencing. Below are some direct quotes/experiences from our Parent and carer forum members.

## Parent and Carer feedback for Play & Leisure in Warrington

### Direct quotes from our parents and carers about Play & Leisure in Warrington

#### What is working well in Play & Leisure in Warrington?

*'Warrington Play and Sensory centre'*

*'Fun Club (Families UTD.)'*

*'Warrington Parents and Carers'*

*'The sensory centre is a guaranteed place of fun for kids and rest for myself, Autism and other special needs are being much more recognised and catered for these days within the Warrington area'*

*'Parents and Carers and NAS'*

*'The Sensory Centre'*

*'Play and Sensory Centre'*

*'Warrington Parents and Carers Forum'*

*'Activities available, sensory centre, project happiness etc.'*

*'Sensory Play centre'*

*'Parents and Carers'*

*'A lot of options to keep in busy in the hols – I have noticed a significant increase in Autism awareness at public facilities and events from 12 months ago'*

*'Chat and Play sessions at the sensory centre works really well' (WarrPAC)*

*'Wolves foundation provide fantastic activities'*

*'My Pa time and WYC holiday club (supported)'*

*'The chat and play group at the sensory centre' (WarrPAC)*

*'Sport Works'*

*'The chat and play sessions at the sensory centre (WarrPAC)'*

*'I enjoyed the session with reefs reptiles it was good for the kids (and the parents)'*

*'It has worked well, it's a great support for us all as a family and get to chat to people in the same position as ourselves' (reference to WarrPAC chat and play session)*

*'Chat and Play' (WarrPAC)*

*'Playability'*

*'Having session like Playability booked in advance (by me) Warrington Wolves sports sessions were great to'*

*'The sensory centre is a lifeline and the more my son comes to it the more he loves it'*

### **What isn't working so well in Play & Leisure in Warrington?**

*'As a family we struggle to find things to do all together'*

*'Not enough SEN activities, groups, play centres in my local area of Orford as I don't drive it's often difficult to get further afield'*

*'My child struggle with certain types of noise, music, clapping, cheering etc. but there is very little in the way (in school holidays) of holiday clubs that he can attend (we have tried earphones)'*

*'No sibling friendly activities, or better advertising of any that exist'*

*'My son tried to access WYC as we were told that they could accommodate his additional needs, this wasn't the care I removed him when he went the whole day without eating'*

### **What services do our parents and carers say they want/need to see in the future in Play and Leisure in Warrington?**

*'More chat and play sessions' (WarrPAC)*

*'More advertising of services, clubs, activities, support etc. without having to search for it or waiting for someone else to tell you'*

*'Sibling friendly activities (if these already exist they need more advertisement)'*

*'Dolphin sessions put back on'*

*'bring back the Dolphin sessions for children with complex needs'*