



Parent & Carers feedback – Education in Warrington

WARRINGTON PARENTS & CARERS – JUNE 2018

Have your say about SEND today...

So, what is working well in Education in Warrington?

- Some Parents are pleased with the EHCP process and the resulting plan
- There is lots of praise being heard for Green Lane special school
- As ever plenty of praise for Ian Macdonald who is helping so many parents and carers find their way when they are struggling with the process or EHCP's and specialist provisions

So, what are the current burning issues in Education?

(What do our parents/carers want?)

- More educational provision is needed, which is not solely for children and young people with ASD.
- We want the EHCP team to communicate and update us more effectively, cases are often being passed to different members of staff without making parents/carers aware. Parents and carers are constantly having to chase their caseworkers to request information and updates on the progress of their children's/young person's EHCP, involve us, inform us and keep us in the loop.
- We need more support with the EHCP process, help and guidance to correctly and effectively fill in the forms and to decipher what information is appropriate and useful to create an accurate working document/plan.
- We would like children to be taught in school about SEND just as they are taught about religion or diversity.
- We need advice and training to help us deal with the sometimes-challenging behaviour our children/young adults display such as aggression, anger, sensory, behavioural issues. We need practical advice and strategies to help our young people learnt to regulate their behaviour and avoid meltdowns or to deal with them effectively, especially outdoors and away from the home environment.
- We need more provision for SEND childcare, especially for pre-school children. We need support and help to find provisions and ensure it is suitable/appropriate for our children's needs.
- More post 16 educational provision is needed and help/guidance for parents and carers during transition.
- Finally, we would like some/ more help /intervention for mainstream schools and nurseries who are struggling to cope with the needs of children with SEND in busy mainstream classrooms where they have limited staff numbers.

How do we know?

At each of our parent participation events we ask our parents and carers to give us some feedback on the services they are currently accessing or trying to access in Warrington. We encourage our parents and carers to provide us with positive feedback about services which they are finding helpful. We also ask them to tell us about any issues/difficulties they are

experiencing. Below are some direct quotes/experiences from our Parent and carer forum members.

Parent and Carer Feedback for Education services in Warrington

Direct quotes from our parents and carers about Education in Warrington

What is working well in Education in Warrington?

'Mrs Naylor from green lane took time to go and help my son at his school'

'School provisions for our child works well at the moment '

'Sandy lane is outstanding '

'Cannot complain about my school, CDC team or EHCP as I have had a good experience although emotional'

'Review system was very efficient this time around (KS1-KS2)'

'Ian Macdonald from SENDIASS had been my rock, he has shown me what to do on my EHCP'

'Secondary school being supportive with both us as parents and our daughter'

'We are very happy with the school; our son is at Green Lane'

'My son is 4 and started at Green Lane in September this year, he has ASD and is doing well in school'

What isn't working so well in Education in Warrington?

'It's a struggle to get your child into the right school, there is no support or guidance, you must do everything on your own'

'School funding cuts have led to the loss of a TA in my son's class (DP)'

'When our sons EHCP was being processed, we felt disheartened as we had to chase up any progress, we weren't informed that a different member of staff was dealing with his case. We also felt stressed that we didn't have a decision until late June'

'Gap between childcare for children with additional needs especially pre-schoolers and children who are not as verbal'

'More help and provision to help children with SEND who are still in mainstream schools and struggling'

'Transport – My child is 7 years old and would love to get the bus to school but got told he can get a seat but have to pay £240 a term which I said was disgusting'

'Parents who have children over age 16 should be allowed to still have transport without paying'

What services our parents and carers say they want/need to see in the future of Education in Warrington?

'I would like a childcare/young person provider in the Warrington area'

'I would like a facility that would enable myself to work, I have a facility for my 5-year-old (mainstream) I would expect a facility for my child with additional needs also meeting the same standard with excellent safeguarding and care procedures'

'More schools/provisions being able to deal with conditions other than ASD'

'Out-reach support from Sandy Lane or other relevant provision to main stream nurseries as they refused to help my son and his nursery were really struggling.'

'More support for EHCP process'

'Childcare for SEND children'

'Having basic disability awareness taught and explained to children at school age in the same way religion and diversity is taught'

'Help with looking at/choosing schools'

'Link club/breakfast club is a very good idea'

'Breakfast and after school clubs would be great'

'Parents with children over 16 should still be able to access transport'