

You said, We did...

Working in Partnership Event - So What?

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NHS
Bridgewater
Community Healthcare
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NHS
Warrington
Clinical Commissioning Group



Quality first and foremost

Joint Commissioning - SEND












- Commissioning is an on-going process that involves understanding local needs and resources, identifying where needs are not met by current services, taking decisions about priorities and ensuring the resources available are used in the best possible way.
- A commissioning approach ensures that we target our resources and develop or procure services where they will make the most difference, and also that we enable children, young people and their families to have a say over how their needs can be best met.
- There are three types of commissioning; strategic commissioning, operational commissioning and individual commissioning.

Joint Commissioning - Listening

A high quality service means that people with learning disabilities or autism and behaviour which challenges will be able to say:

I am happy!

High Quality

-  I am safe
-  I am involved in decisions about my care
-  I am treated with compassion, dignity and respect
-  I am protected from avoidable harm, but also have freedom to take risks
-  I am helped to keep in touch with my family and friends
-  Those around me and looking after me are well supported
-  I am supported to live safely in the community
-  I am supported to make choices in my daily life
-  I get the right treatment and medication for my condition
-  My care is regularly reviewed to see if I should be moving on
-  Where I have additional care needs I get the support I need in the most appropriate setting

Quality first and foremost

Joint Commissioning



Quality first and foremost

Getting help, care coordination & information



You said

- Respond to needs individually
- Speedy referrals, Co-ordinated services
- Joining up all the gaps between those involved in child's care.

We Did

- Individual assessments, treatment plans, bespoke equipment provision.
- Additional needs panel, Joint Clinics, Prioritised by need.
- Team Around the Family, Signposting, lead professionals.
- Mental Health First Aid in Secondary Schools – Primary Schools now to follow
- Appointment of Designated Clinical Officer for SEND

The Future

- Striving to improve wait times and patient experience
- Panel review, refresh, relaunch.

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Getting help, care coordination & information

You said

- Assessing needs earlier
- Pointing new parents in the right direction
- Someone to talk to

We Did

- Early notification, Early Help
- Stall at Child Development Centre (CDC), Signposting, Support organisations.
- Happy to listen, happy to share-Knowledge, skills, contacts.
- Mental Health Drop in at Youth Café (CAMHS & Youth Service)

The Future

- ASD/ADHD support packs.
- Points of Contact
- Honesty with what to expect.



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EHCP Planning Processes



You Said

- More timely health input to EHCP
- More collaborative approach to EHCP

We Did

- Working on the EHCP paperwork to streamline the process and give the EHC co-ordinators more detailed, specific information.
- Training with the Council for Disabled Children.
- Timely submission.
- Increased number of Personal Health Budgets to 47 (0-25 year olds)

The Future

- Implement and Audit the new paperwork.
- Continue with the EHCP audit group and Feedback.

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Early Years Support & Neuro-developmental Issues

You Said

- HV's informed of early ASD indicators.
- Diagnosis Pathway is confusing /lengthy.
- ASD pathway to encompass neuro disabilities
- Lack of support post ASD diagnosis.
- ADHD Prescriptions for 17 year olds.

We Did

- ASD Specialist Nurse post vacant-recruited to.
- ASD Specialist Nurse carrying out intervention and offering support.
- Additional Needs Panel which encompasses Neuro-Disabilities Strand.
- Piloted Mental Health Support Role in Community Paediatrics

The Future

- Working with CM for 0-19 to introduce ALS
- Yearly update at Professionals Meeting (Whole Service)
- ADHD/ ASD parent packs.
- Plans to test out Care coordination role and pre diagnostic behaviour support in Neuro Pathway



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Diagnostic Pathways, Transition,



You Said

- Parents are struggling to access OT services
- Transition to Adult Services

We Did

- Ongoing piece of work, honesty about process and timescales.
- Recruitment, additional training, national shortage.
- Yearly audit, Links with Adult services, Gaps in Adult provision.

The Future

- Myth busting / Re-launch of Additional Needs Panel.
- OT- 9 months time a different service.
- Work with CCG & Community Services Review
- Strengthen links with Adult services, New Transition lead.
- CCG working with SEND Partners & Education Colleagues to develop behaviour pathway

Patient Feedback

- To be added



Any Questions